



P. O. Box 2028 • Dothan, AL 36302 • 1.888.619.1711 • [www.FiveStarCU.com](http://www.FiveStarCU.com)

February 2, 2026

Dear Five Star Member,

Thank you for trusting us with your financial needs. We would like to share an important update to our Richland members.

Our Richland Financial Center, currently located at 272 Broad Street, will relocate on March 16, 2026, to 818 Wall Street, Richland, GA.

Please be assured that this relocation will not affect your accounts, services, or access to your funds. You will continue to have full access through online banking, our mobile app, and our ATM network. As always, the Five Star team remains committed to delivering the high level of service you expect.

Members with safe deposit boxes at the Richland Financial Center located at 272 Broad Street have been asked to relocate their boxes to one of our other Financial Centers in Lumpkin or Georgetown. Those members will receive separate communication with additional details regarding this process.

To support you during this transition, our staff is available to answer questions, help you explore alternative service options, and ensure a smooth experience. Please contact our Richland Financial Center at 888-619-1711, ext. 2200, or email Brandy Stuart, Financial Center Manager at [stuartb@fivestarcu.com](mailto:stuartb@fivestarcu.com).

Thank you for your understanding, loyalty, and continued trust in Five Star. We remain dedicated to serving our members and communities today and for generations to come.

Sincerely,

A handwritten signature in black ink that reads "Tyler Beck".

Tyler Beck  
SVP-Chief Operating Officer  
Five Star Credit Union